How do I Send an Exam for the Online Interpretation Service?

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This article contains instructions on how to properly send a DynaROM exam to MyoVision for our experts to perform an interpretation on your behalf.

To purchase your online interpretation, Click Here.

Before you begin

• Make sure that you are on software version 5.0.155 or later. Check at Help > About the MyoVision software.

To download the newest version of the software go to myovision.com/download and select "Download Now".

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1. Sending the Exam to MyoVision

- 1. Open the DynaROM Exam you wish to send for interpretation.
- 2. Right click the test and choose "Create Interpretation Report," and then "Online Service".



3. The software will prompt you to purchase the service now if you have not already done so. If you choose "Purchase Now" you will be taken to the online store where you will place your order for the service. Remember to login at the checkout page. Once your purchase is complete, go back to the software and choose "Already Purchased."



4. Fill in your information. If necessary add an "Exception Code" and any "Notes". Click "Send" to send your exam off for interpretation.

Exam Interpretation Information.			<u> </u>		x
Practitioner Information:		<u>_</u>	Exam Information:		
*Last Name:	First Name:	- 1	Patient Name:		
Tech Support	MyoVision		1 Ideal 1 Ideal		
Contact phone number:		-	Patient ID:		Gender:
1-800-969-6961			DynaROM		female
*Email address used to receive the completed			Exam Date:		
report:			Nov 22, 2014 04:38:33 PM		
support@myovision	.com		Exam Name:		
* Indicates required user in	put.		3G DynaROM	Cervical s	EMG Exa
Save Practitioner Informat	Clear				
Exception	2	Add	Note	Cancel	Send
Exam Interpretation Information					×
Practitioner Information			-Exam Information:		
*Last Name:	First Name:		Patient Name:		
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Contact phone number:			Patient ID:		Gende
1-800-969-6961			DynaROM		female
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report:			Nov 22, 2014 (04:38:33	PM
support@myovision	.com	_	Exam Name:		
* Indicates required user input.			3G DynaROM Cervical sEMG E (a)		
Save Practitioner Informati	ion Clear				
Exception		Remov	e Note	Cancel	Send
Added note: Approximately 250 of 250 characters remaining					
					-

If your email was sent successfully you will get a notification in the bottom right corner of your screen.

Exam Transfer Status
Exam securely and successfully sent for interpretation. Interpreted exam results will be sent to: support2@myovision.com normally within 48 hrs.

If you have any issues sending your report, contact MyoVision Technical support at 1800-969-6961 Option 2

2. Receiving your Interpretation Report

When your interpretation report is complete, you will receive a secure email from MyoVision to the email

address that was provided above in step 4.

2.1 Paubox (Default Method)

If you sent your test via Paubox, you will receive the finished report directly to your email's inbox as an attached file that you can download immediately.

2.2 EmailPros (Only applicable if you changed secured services)

- If you sent your test via EmailPros, you will get an email with a link to the Secure Webmail Login Page.
- Click on the link to go to the login page.
- If you have never had an account with EmailPros, they will have you create a password to create an account to view the email
- If you already have an account, login on that page to access your inbox. You can click on "Forgot Password" if you do not remember yours.
- 1. Select the email in the Inbox
- 2. Click on the attached document to download your report

Subject	\star	From	Date	Ø
re: DynaROM for interpretation Customer Info: Person Doctor support@myovision.com		David Marcarian	Today 16:38	Ø
re: DynaROM for interpretation Customer Info: G support2@myovision.com		David Marcarian	Mon 13:10	
Select V Threads V Messages 1 to 2 of 2		K	6 0 9)
 re: DynaROM for interpretation Customer Info: Person Doctor support@myovision.com From David Marcarian Date Today 16:38 		⇔≡	≪ŋ ≪ŋ -	⇒
test email	2	🚾 testest.docx (~1.6 MB)	+

2.3 Review your report

After downloading your report, be sure to open it and review the contents.

3. Troubleshooting the Online Interpretation Service

If you are unable to send your reports out for online interpretation. Check to make sure that you are running the most recent version of the MyoVision software. How Do I Check My Software Version?

If you need to update your software, click here for instructions.

If you are still unable to send your exams out for the online interpretation service, make sure that the online service is enabled.

1. Locate the "toolbar" at the top of the software and left-click "Setup", go down to "Settings", and select "General".

🍘 MyoVision (tm)		
File View Patient Exam Protocol Se	etup Help	
	Doctor Information	\Diamond
Print Open Close	Database	Training
	Calibrate	
	Settings	General
	Reports	Devices
	Language 3	Pair Device \ Check Status
VisionPort		
		Static
		Dynamic
		Thermography
		ROM

2. Make sure that the check box next to "Check for and use internet services if available" has a check mark. If it does not, left-click the box to place a check mark. Click, OK.



Now try sending an exam for online interpretation. Make sure that the exam that you want to send off for online interpretation is open.

1. Right-click the exam, move the mouse so that the cursor is over "Create Interpretation Report" and select "Online Service".



2. In the window that opens select whether you have "Already Purchased" your online interpretation service or whether you would like to "Purchase Now" your online interpretation service.

P	urchase Interretation Services X			
	Select Purchase Now be directed to the on-line store. If you have already purchased your Online Interpretation, select Already Purchased .			
	Select Purchase Now, Already Purchased or Cancel to quit.			
	Purchase Now Already Purchased Cancel			

3. Fill-out the "Exam Interpretation Information" fields. When, you are ready, click "Send".

Exam Interpretation Informati	on	1	×	
-Practitioner Information: *Last Name:	First Name:	Exam In ormation:		
Contact phone number:		Patient D:	Gender: female	
*Email address used to receive the completed report:		Exam Late: Nov 22, 2014 04:38:33 PM		
* Indicates required use	r input. mation Clear	3G D naROM Ce	ervical sEMG Erai	
Exception		Add Note	Cancel Send	

Questions/Concerns

If you have any questions or concerns about your report or the process please contact us.

- Questions regarding the interpretation reply to the email you received for assistance.
- For Technical Support 1-800-969-6961 option 2 or Support@MyoVision.com