# How do I Customize the Text Message for the Text to Mobile Escan Feature

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#### <u>Summary</u>

This document shows you how to customize the text message sent with the Text to Mobile Escan Feature

#### Before you Begin

- 1. Text-to-mobile is only available for customers with Feature Pack G or newer.
  - Not sure what Feature Pack you have? Open MyoVision and look in the lower right corner. If it says Feature Pack G then you have access to EScan.



- Don't have Feature Pack G? You will need to purchase a software subscription.
- 2. **IMPORTANT**: EScan must be setup to use the text-to-mobile feature.
  - See our support article Setting Up Escan
- 3. Make sure you have the latest version of the MyoVision software.
  - How Do I Check My Software Version?
  - Updating Your MyoVision Software

## How to Customize the Text Message for Text to Mobile

## Open "Text to Mobile" settings

- If not currently in an exam in the "Escan Information" window
  - Setup > System > Text to Mobile



- If currently in an exam with the "Escan Information" window open
  - Click "click here" below "Text to Mobile Carrier:" drop down menu

EScan information	x
Send to email and /or text to mobile — Email	Text to Mobile Number
	2064483464
CC:	Text to Mobile Carrier:
	[required selection] -
Remember 'CC'	*If carrier not listed click here
Patient Info	I

### 2. Enter your customizable message

- In the large text box under "Message" type your customizable message.
  - There is a maximum of 140 characters allowed.
  - Formatting (such as paragraph breaks) will show in the text message sent.
- Want to customize the image of the scan? See our support article Customize the EScan Message



### 3. Close out of the Text to Mobile settings

- Click "OK" to save your Text to Mobile message
- Click "Cancel" to discard any changes made

Text to Mobile Settings	x
Carrier Select Add New or choose a carrier then Edit or Delete. Edit	
AT&T U.S. Carrier	
Message —	ĺ
In the <b>text area below</b> , enter the custom message delivered to the mobile device. i.e: your name, phone number and or email	
Type your message here!!	
Customers will receive a text above the image of their scan	
66 characters remaining	
OK Cancel	J