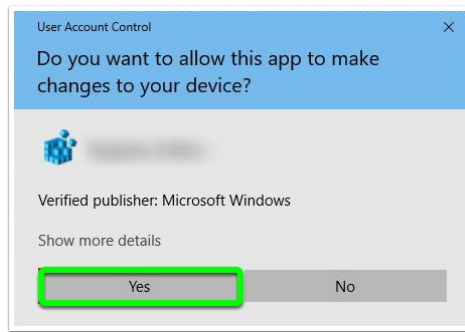


Your browser does not support HTML5 video.

The following steps will also show you how to check if the SQL service is running.

1. Click "**Setup**" on the menu bar at the top of the software. From the list, select "**Database**".
2. In the window that opens find the **status** of your SQL Server. Click the "**Start**" button, located to the right of the status.
3. Windows will ask if you want to allow the app to make changes, select "**Yes**".



Other SQL Errors

If your SQL Error doesn't match the SQL Error listed above you can use the tabbed menu below to find instructions on fixing your SQL Server Error.

Error Code 'SA' Login Failed	SQL Server Error 20	Network Databases
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What If The Service Is Not Listed

If the SQL Server is not in the list of Local Services. You will need to install SQL Server 2017.

- [Click Here for Instructions on How To Install SQL Server 2017](#)
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