

# SQL Error Code 10 - Software Pointing at Wrong Instance

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This article will walk you through the steps to check if your MyoVision software is pointing at the write SQL Server instance. If you already have SQL Server 2014 installed and you know that it is running, but you are still getting Error Code 10, this article is for you.

## Before You Begin

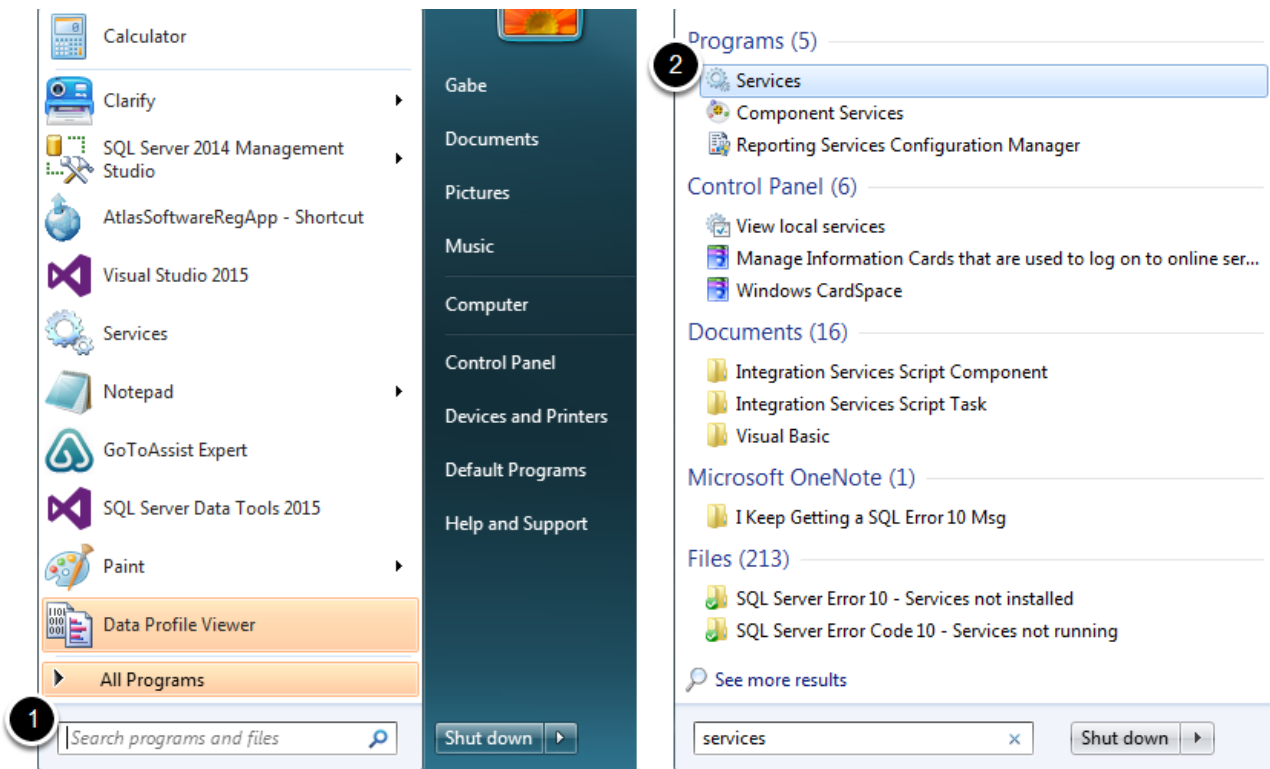
- Your instance of SQL Server may be named SQLEXPRESS or PBI\_MYOVISION, depending on when you first installed the MyoVision software.
- Check to make sure you have logged in as an administrator on your computer. If you are unsure, follow the instructions on this site to find out. [Are you an Administrator?](#)

## 1. Open Services

Open the start menu and in the search bar type **Services**.

If you are on Windows 10, once the start menu is open you can just start typing **Services** and it will bring up a list of results. Alternatively you can use **Cortana** to search for services.

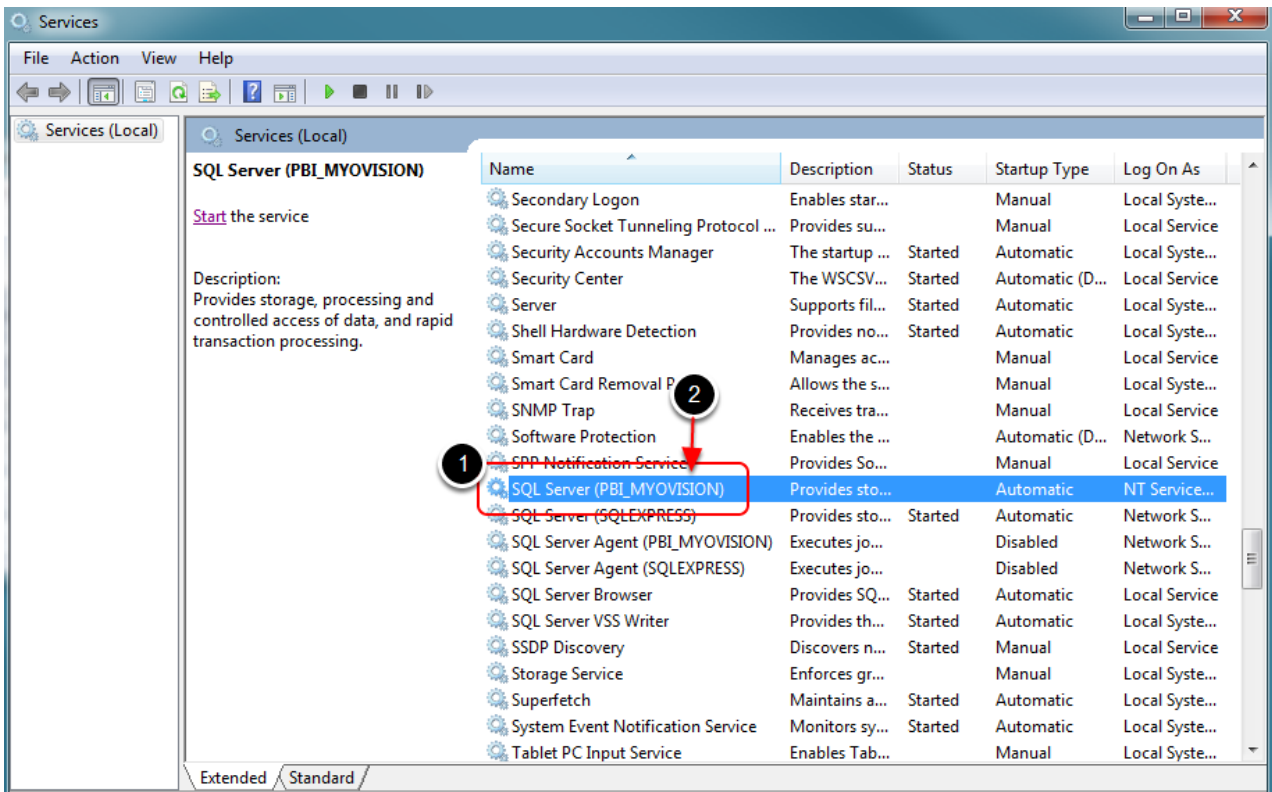
Select the **Services** program.



## 2. Check SQL Server Instance Name

In the Services window, scroll down to SQL Server (SQLEXPRESS) or SQL Server (PBI\_MYOVISION). Most users will only have one instance, not both as shown in the example.

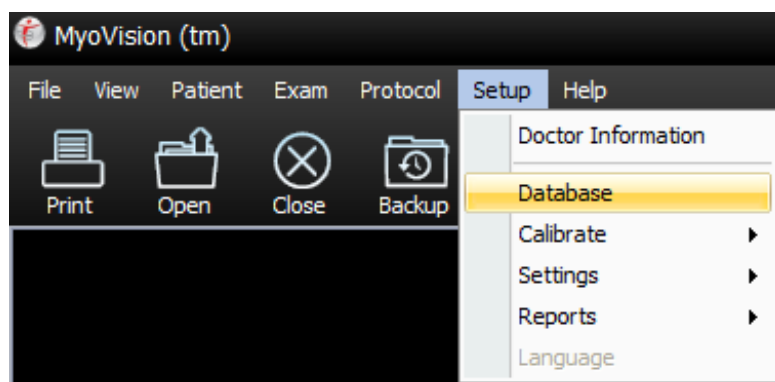
Take note of the name in the parenthesis.



### 3. Check MyoVision Software

In the MyoVision Software, check what instance your software is using to locate your database.

1. Click Setup
2. Choose Database



### 4. Check Service

For Local Database:

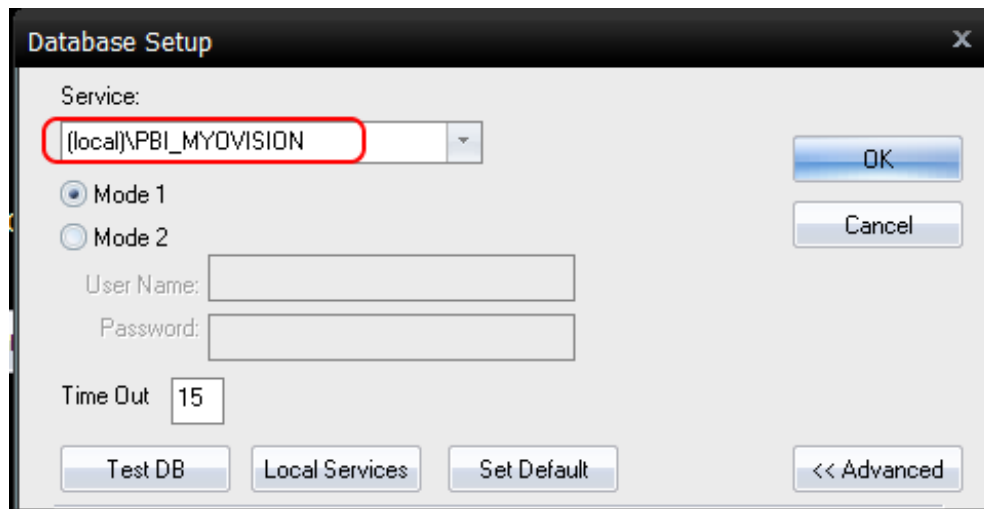
- In the Database Setup window verify that the Service is the same name as the

SQL Server instance in Step 2.

- If the name does not match, highlight the name in the **Service** box and type in the correct name.
- Keep "(local)\ " in front of the instance name

#### For Network Database:

- If your database is on a network, point the service to the SQL Server instance running on your office server.



## 5. Verify

Click **Test DB** to check if you have successfully connected to your database.

If successful you will get **Test connection succeeded**.

