Updating Your MyoVision Software

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Summary

This document will instruct on how to update the MyoVision software to the most recent version.

Not sure if you have the most recent version? View the support article: How Do I Check My Software Version?

Before you Begin

- 1. Before updating your software: create a backup file of your patient database and save a copy of it to an external source, such as a flash drive to prevent the loss of any data. Click here to learn how to save a backup of your data,
- 2. Updating your software may change some of your settings. To setup your settings, continue through the entire article after you have completed your software install.
- 3. IMPORTANT: Make sure Windows 10 is fully updated before updating MyoVision.
 - To check if you are up to date, view the Microsoft support article here:
 - Windows 10
 - Windows 11

How to Update Your Software

1. Download the MyoVision Installer

 Go to myovision.com/download and select "Download Now." When prompted to "Run" or "Save," select "Save".



• When the download is complete, click Run.

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	MVSW_ATLAS_S.exe finished downloading.	Run	Open folder	View downloads	×

2. Running the Installer

• Click "Next".

🍘 MyoVision Software - InstallAware Wizard — 🗌 🗙		
	Welcome to the Installation Wizard for MyoVision Software	
	The InstallAware Wizard will install MyoVision Software on your computer.	
	WARNING: This program is protected by copyright law and international treaties.	
	Hide Advanced Options	
N N	To continue, dick Next.	
PBI / MyoVision v 5.0.196 RC7	< Back Next > Cancel	

• When you get to this screen, select "I have already registered my software. I am installing an update at this time." and click "Next."

 MyoVision Software - InstallAware Wizard - X Software Registration Key email request. 				
Select the installation setup type that best suits your needs.				
 Please select an item below, and chose "Next" to continue. I have a MyoVision Wirefree System, and would like to try all the new features including E-Scan Viral Marketing for 30 days prior to purchasing. I just purchased my Wirefree MyoVision system or software upgrade and have received my Software Registration Key instruction email. 				
I have already registered my software. I am installing an update at this time. NOTE: If you have not received a Software Registration Key and instructional email you are expecting, be sure and check your email Spam folder.				
v 5.0.196 RC7 < Back Next > Cancel				

3. Configure Your Updated MyoVision Software

- Configure your software for single or dual ScanVisions by following the instructions here.
- Configure your Email with the instructions here. Note: This only works with Feature Pack A or later.
- Configure your Thermography device with the instructions here. Note: if you have a Wirefree ThermoVision, you will only need to enter calibration values,

4. Troubleshooting Issues During Installation

- Check for Windows updates. If the computer has updates to install, MyoVision may not install properly (see steps in **Before You Begin** above).
- If problems persist, contact technical support at 1-800-969-6961, option 2 (M-F, 8am-4pm PST).