

How to Add Mobile / Cell Phone Carriers for the Text-to-Mobile Escan Feature

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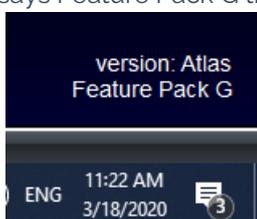
Summary

This document shows you how to add mobile carriers for the text-to-mobile Escan feature.

Want to customize your EScan message? See our support article [Customize the EScan Message](#)

Before you Begin

1. Text-to-mobile is only available for customers with Feature Pack G or newer.
 - Not sure what Feature Pack you have? Open MyoVision and look in the lower right corner. If it says Feature Pack G then you have access to EScan.

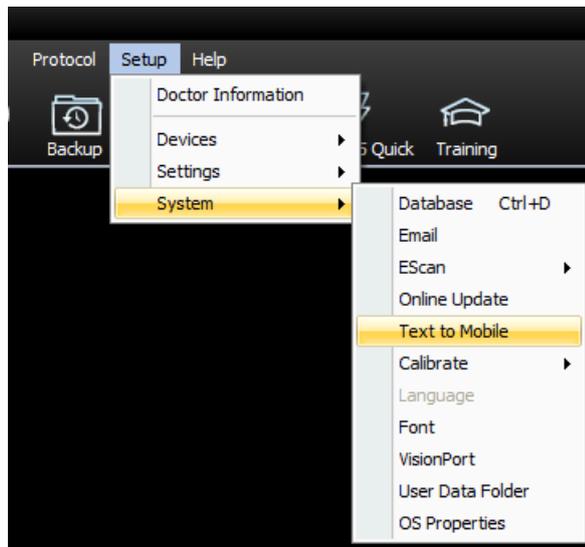


- Don't have Feature Pack G? You will need to [purchase a software subscription](#).
2. **IMPORTANT:** EScan must be setup to use the text-to-mobile feature.
 - See our support article [Setting Up EScan](#)
3. Make sure you have the latest version of the MyoVision software.
 - [How Do I Check My Software Version?](#)
 - [Updating Your MyoVision Software](#)

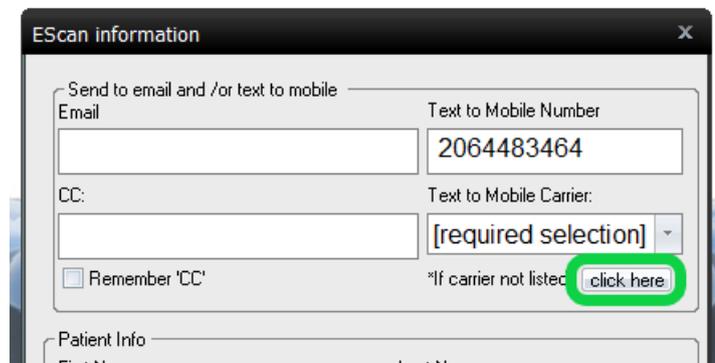
How to Add Mobile Carriers for the Text-to-Mobile Feature

1. Open "Text to Mobile" settings

- If not currently in an exam in the "Escan Information" window
 - Setup > System > Text to Mobile

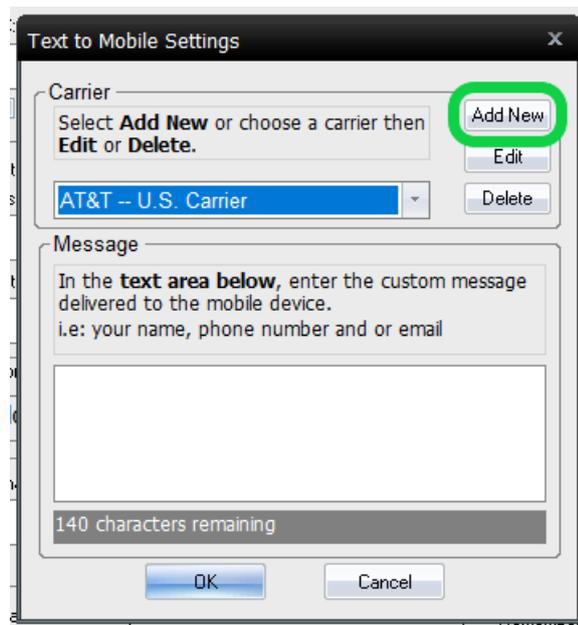


- If currently in an exam with the "EScan Information" window open
 - Click "click here" below "Text to Mobile Carrier:" drop down menu



2. Add a New Carrier

- Click the "Add New" button
 - Note: If you need to edit a carrier, choose the carrier to edit from the drop down menu then click "Edit"
 - Note: To delete a carrier, choose the carrier to delete from the drop down menu then click "Delete"



3. Enter New Carrier Information

- Name
 - Enter the name of the mobile carrier (i.e. Verizon, Bell Mobile, ect)
- MMS Gateway
 - Enter the MMS Gateway of the mobile carrier
 - Not sure what it is? See our support article [What Is The MMS Gateway For My Cell Carrier?](#)
 - **IMPORTANT:** Many small mobile carriers do not support MMS Gateways, if the mobile carrier is not listed call our support team to see if that mobile carrier supports MMS Gateways. 1-800-969-6961 opt 2 (US) 206-448-3464 opt 2 (International)



4. Save the New Carrier

- Click "Save"



- If done adding carriers click "OK"
- If want to add any other carriers, repeat steps 2-4

Text to Mobile Settings X

Carrier

Select **Add New** or choose a carrier then **Edit** or **Delete**.

Add New

Edit

T-Mobile - Germany Delete

Message

In the **text area below**, enter the custom message delivered to the mobile device.
i.e: your name, phone number and or email

140 characters remaining

OK Cancel
