# Right Device Is Not Showing Up

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#### **Summary**

This document shows you how to configure the MyoVision software to use one ScanVision or two.

#### Before you Begin

- 1. Make sure you have the latest version of the MyoVision software. Download here: https://www.myovision.com/download
  - How Do I Check My Software Version?

# How to Configure MyoVision for Single or Dual Scanners

#### 1. Go to Preferences Menu

- In the MyoVision software, click on Setup -> Devices -> Preferences
- If your menu shows different options than the image below, you will need to download the latest version of the MyoVision software.

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L LIP		Devices	•		Preferences	Ctrl+1	
-		Settings	►		Status	Ctrl+2	
		System	►		Pair		•

### 2. Select ScanVision Preferences

• Click on ScanVision on the left-hand side of the window.

Preferences	x		
System HUB Setting ScanVision BynaVision SetexVision Thermography	Battery Saving Mode   Begin Settle Time     ON   120 * Sec.     Auto power off     Button Senitivity     More   Less     Rechargeable battery mode     V Left   Right     s/n greater than D700849     Single ScanVision Device Mode     Enable   NOTE: Single Device Mode must use LEFT device     Skip site advance instructions prompt		
• • • • • • • • • • • • • • • • • • •	Skip site advance popup   Show Single or Dual Mode select prompt before exam   Radio Version: Not		

- 3. To Enable Single ScanVision Device Mode
  - To use a single ScanVision device, check the **Enable** box.

Preferences					
System HUB Setting ScanVision DynaVision FlexVision Thermography	ScanVision     Battery Saving Mode     ON   120 * Sec.     Auto power off     Button Senitivity     ✓     More     Less     Rechargeable battery mode     ✓ Left   Right     s/n greater than D700849     Single ScanVision Device Mode     ✓ Enable   NOTE: Single Device Mode must use LEFT device     Skip site advance instructions prompt   Help     Skip site advance popup   Show Single or Dual Mode select prompt before exam				
4	Radio Version: Not				
	OK Cancel Apply				

- After you check the box, a window will pop up prompting you to set the device left. Click continue.
- You will now only be able to use the "left" device.

## 4. To Enable Dual ScanVision Device Mode

• Make sure the Enable checkbox is unchecked.

Preferences	x
System HUB Setting ScanVision DynaVision Stervision Thermography	ScanVision     Battery Saving Mode     Battery Saving Mode     ON   120 * Sec.     1 * Sec.     Auto power off     Button Senitivity     More     Less     Rechargeable battery mode     Left     Right     s/n greater than D700849     Single ScanVision Device Mode     Enable   NOTE: Single Device Mode must use LEFT device     Skip site advance instructions prompt     Skip site advance popup     Show Single or Dual Mode select prompt before exam
<b>∢</b>	Radio Version: Not

# 5. Click OK to exit

**Note:** If the MyoVision software is not able to recognize your ScanVision(s), refer to the ScanVision Configuration article. You may need to fix your device's left and right "handedness."