Troubleshooting Interpretation Report Templates

Last Modified on 07/10/2018 11:49 am PD7

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Summary

This article will show you what to do when your interpretation report templates aren't showing up.

Select Template ×
Location of Templates:
C:\WinScan98\SlideShow
OK Cancel

Check Templates Path

If your interpretation report templates aren't showing up the first thing to check is that the path for the interpretation report templates is correct.

1. Open the Setup menu from the top menu bar, go down to Settings, then go over to Exam Interpretation, and select Local.



If this option is not available you are most likely running an older version of the software. Open the **Setup** menu, go down to **Reports**, and select **Interpretation**.

2. In the Interpretation Settings window look for the area marked Template. By default this should be set to C:\\Winscang8\Template\. To change the folder the Template path is set to click the button marked, "..."

Local Exam Interpretation settings ×
Installed Microsoft Office component
Word 2016 Installed
You have everything required to start using the Interpretation feature.
Report Output Location:
C:\Users\TS2\Desktop\My Reports\Interpretation\
Template
C:\WinScan98\Template\
Online Template Synchronization
Skip Microsoft Office verification
Show keyboard short-cut prompt
Require 8 Cervical and 6 Lumbar exam pages to generate report.
Online Help Close

3. In the Browse for Folder window locate the C:\\Winscang8\Template\ folder and click OK.



Click Close to save your setting change.

Local Exam Interpretation settings ×
Installed Microsoft Office component
Word 2016 Installed
You have everything required to start using the Interpretation feature.
Report Output Location:
Template
C:\WinScan98\Template
Online Template Synchronization Skip Microsoft Office verification
Show keyboard short-cut prompt
report.
Online Help Close

Edit Report Templates

You are able to edit and customize the templates used by the software for reports.

- 1. Open Windows File Explorer.
- 2. Then, navigate to C:\Winscang8\Template.

