

Why Is Only My Left Scanner Connecting?

Last Modified on 05/23/2019 12:24 pm PDT

Summary

This document shows you how to configure the MyoVision software to use one ScanVision or two.

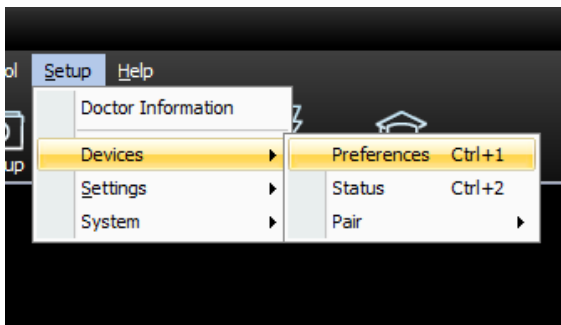
Before you Begin

1. Make sure you have the latest version of the MyoVision software. Download here:
<https://www.myovision.com/download>
 - [How Do I Check My Software Version?](#)

How to Configure MyoVision for Single or Dual Scanners

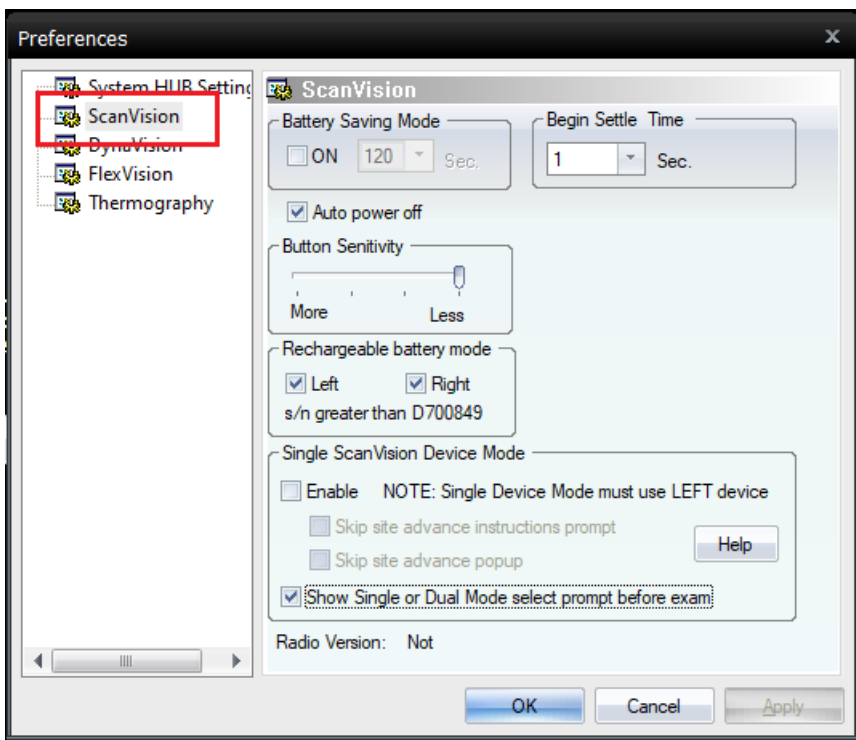
1. Go to Preferences Menu

- In the MyoVision software, click on **Setup -> Devices -> Preferences**
- If your menu shows different options than the image below, you will need to [download the latest version](#) of the MyoVision software.



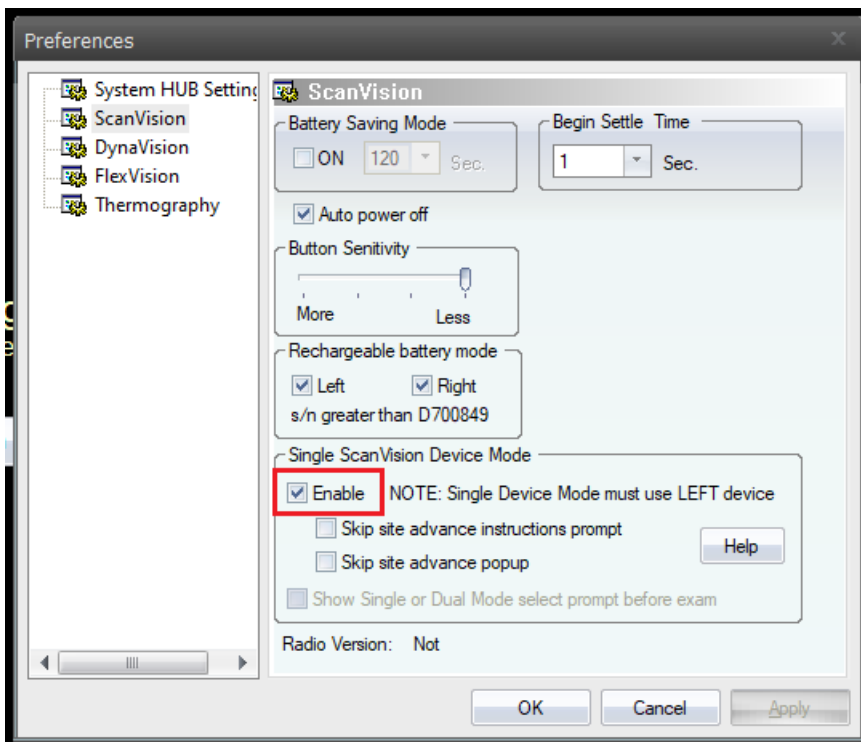
2. Select ScanVision Preferences

- Click on **ScanVision** on the left-hand side of the window.



3. To Enable Single ScanVision Device Mode

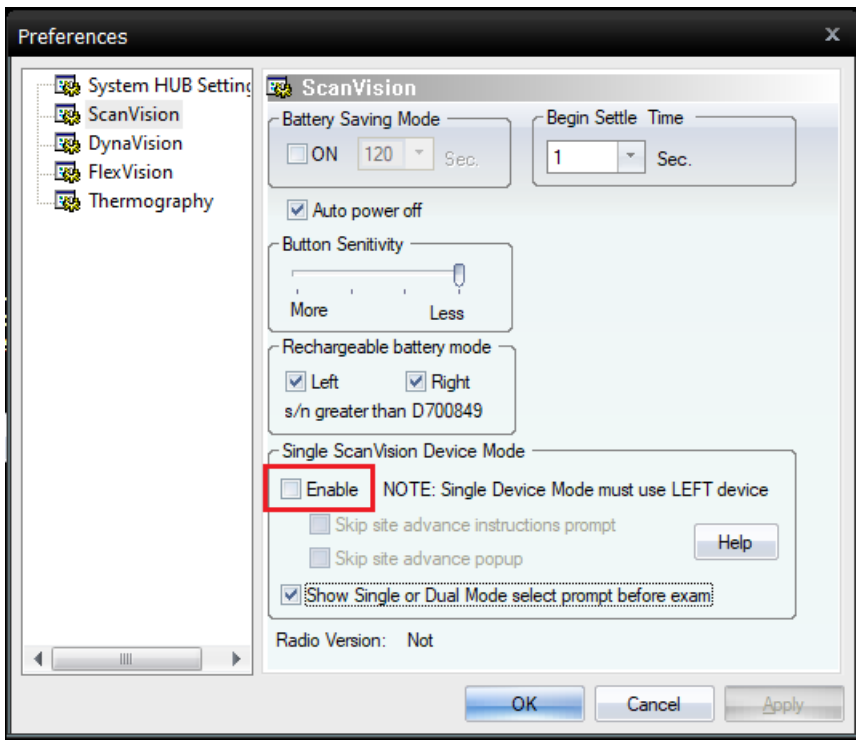
- To use a single ScanVision device, check the Enable box.



- After you check the box, a window will pop up prompting you to set the device left. Click continue.
- You will now only be able to use the "left" device.

4. To Enable Dual ScanVision Device Mode

- Make sure the Enable checkbox is unchecked.



5. Click OK to exit

Note: If the MyoVision software is not able to recognize your ScanVision(s), refer to the [ScanVision Configuration](#) article. You may need to fix your device's left and right "handedness."
