

How to Pair your SERIES-5 device with the VisionHUB

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Summary

This document shows you how to pair your SERIES-5 (white label) handheld devices to a computer with a VisionHUB.

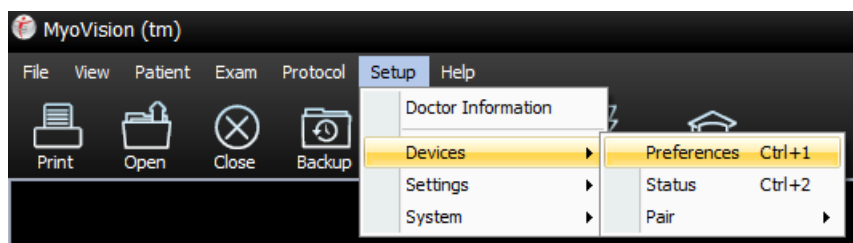
Before you begin

1. Make sure you have the latest version of the MyoVision software. Download here:
<https://www.myovision.com/download>
 - [How Do I Check My Software Version?](#)
2. Ensure the VisionHUB is plugged into the computer and have each device nearby and the power switch in the ON position
 - Not sure where the power switch is? See our [SERIES-5 First Time Setup](#) guide for device overview

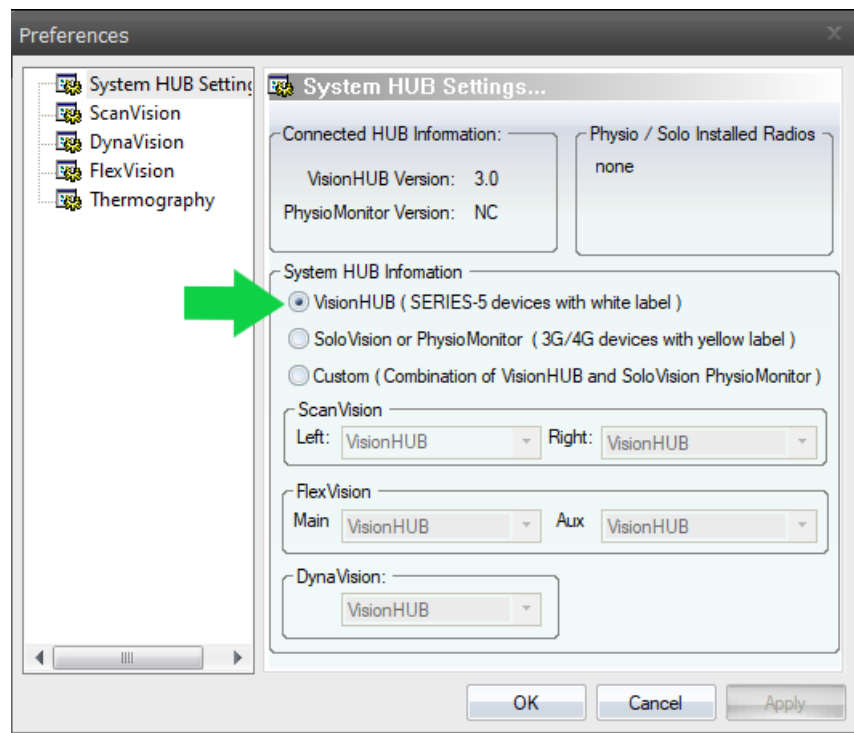
How to pair SERIES-5 devices to your computer

1. Check that the software is properly configured

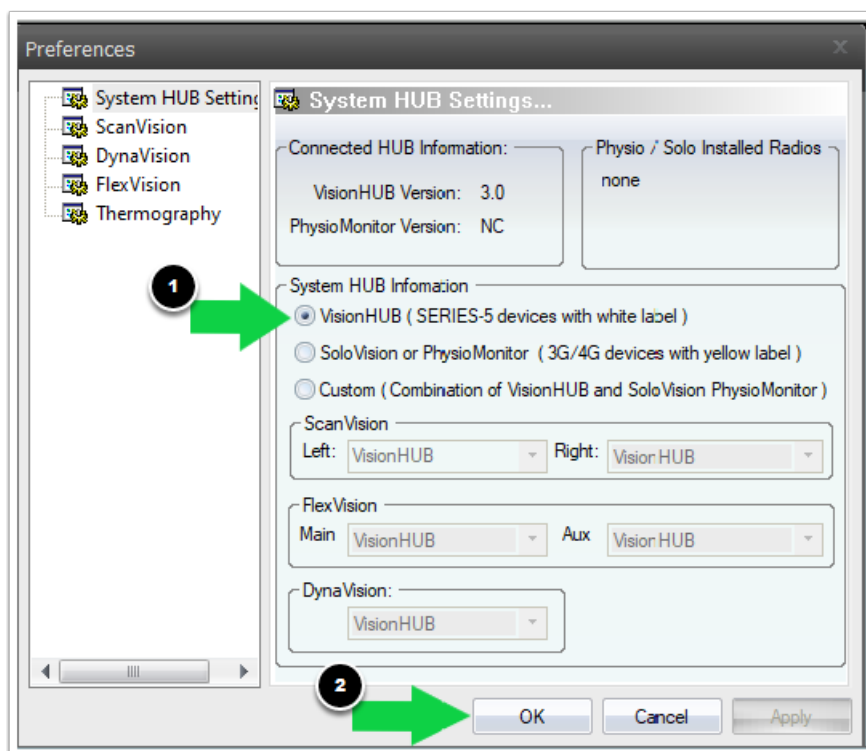
- Go to Setup > Devices > Preferences (or press Control + 1 on the keyboard.)



- Confirm that the "VisionHUB" option is selected
 - If you have both SERIES-5 and 3G/4G devices see our support article [HERE](#) for instructions for a Custom configuration then proceed to Step 2 "Pair your SERIES-5 devices" in this article

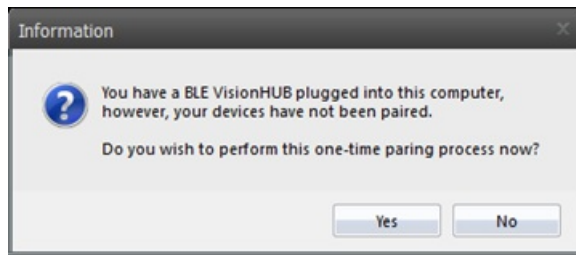


- If the software is not configured correctly:
 - Select the "VisionHUB" option then click "OK"

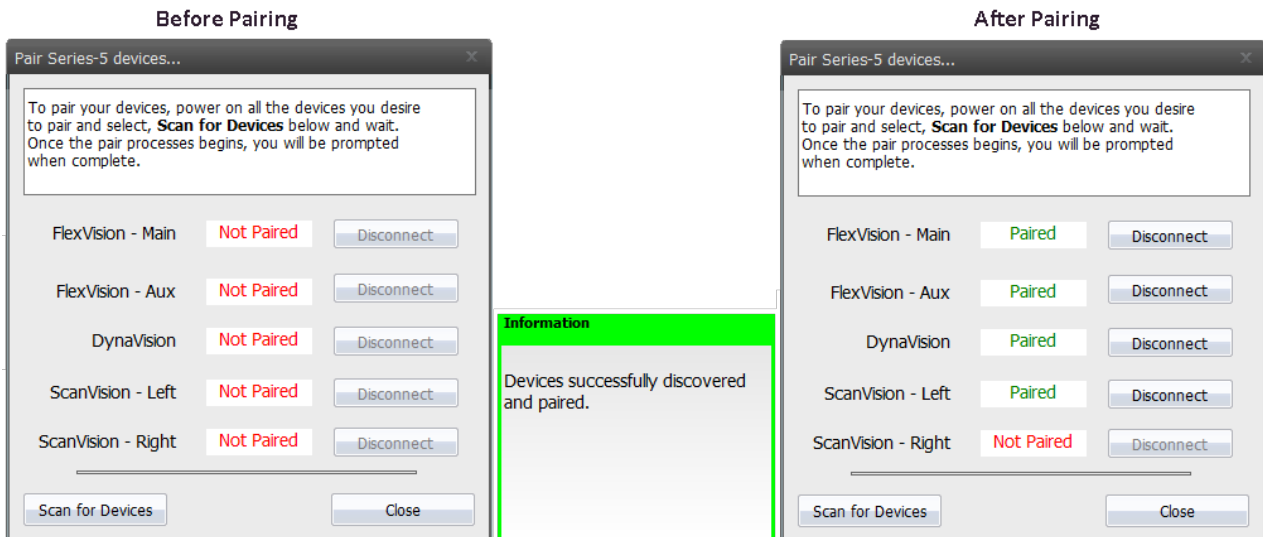


2. Pair your SERIES-5 devices

1. When you first launch the MyoVision software with the VisionHUB plugged in, a pop-up window will prompt you to begin the pairing process. Click Yes, to go to the pairing window.
 - If do not see the option, close then re-open the software with the VisionHUB plugged in.
 - If you need to go back to this setting, click **Setup > Devices > Pair > Series-5** (or press "control + 5" at the same time on your keyboard).



2. Turn on all devices: Turn the **Power Switch** into the ON position and press the **Start Button** on each device
3. Press "Scan for Devices" in the "Pair Series-5 devices..." window.
 - This process can take a few minutes depending on your computer. Your devices will turn off one at a time as they pair.
 - When the pairing process is complete, a pop-up in the lower right corner will appear and each device will say "Paired" next to it.
 - The "Paired" devices will match what devices you own.
 - If not all of the expected devices paired, turn on all the devices again by clicking the start button and click "Scan for Devices." Below is an example of a DynaROM system with a Single ScanVision.



Note: The SERIES-5 handheld devices are registered to your computer's user account, not the VisionHUB. If you change user accounts or move to a different computer you will need to go through the setup and pairing process again.
