# Configuring GoDaddy to use with Escan

Last Modified on 09/15/2022 12:57 pm PD

#### <u>Summary</u>

This document will walk you through configuring MyoVision Escan to be used with Office365 via GoDaddy.

#### Before you Begin

- 1. Make sure you have the latest version of the MyoVision software and that it is registered.
  - IMPORTANT: Feature Pack A or later is required for Escan to function
  - How Do I Check My Software Version and Feature Pack?
  - How Do I Enter my Software Registration Key?

## How to Configure GoDaddy to use with Escan

### 1. Enable SMTP authentication

• Follow the steps in GoDaddy's support article https://www.godaddy.com/help/enable-smtp-authentication-40981

### 2. Open EScan's Email Settings in the MyoVision software

- Open the MyoVision software
- Go to Setup > System > Email



## 3. Enter Email Information

- Enter email and password in sections 1 and 2.
- Click Advanced.
  - **IMPORTANT:** <u>Do not</u> use the "GoDaddy" email service provider in the drop-down menu. GoDaddy has changed their email to go through Office 365 which uses different outgoing SMTP

settings. This will be corrected in the next software update.

Email Account information: email address / user name (i.e	info.myofficeemail@gmail.com)	
1	Skip	
Password 2	✓ Hide	
email service provider	Gmail Instructions	est

#### 4. Create new email service provider

- In the window shown below, enter the following information
  - Host Name: smtp.office365.com
  - Port Number: 587
  - Login Method: Auth Login
  - Check both "Use SSL" and "Use StartTLS"
- Click "Create"

EScan Email Setup	x
Email Account information: email address / user name (i.e info.myofficeemail	l@gmail.com)
Email@GoDaddy.com	Skip
Password	<b>V</b> Hide
email service provider	Gmail Instructions
Keep showing on program start	>> Lêss
Outgoing SMTP mail server settings	2
For advanced outgoing mail server settings, Internet Service Provider or IT Professional MyoVision support does not have this infor	, contact your if necessary. mation.
Host name:	Port Number:
smtp.office365.com	587
Login Method:	🗹 Use SSL
Auth Login	✓ Use StartTLS

Name the email service provider configuration in the "File Name" field then click "Save"
Recommended file name: GoDaddy - Office365

Save in: 🌙	WinScan98 *	+ 🗈 💣 📰 •	
Name 🔺		Date modified	-
ex_rom_	data	8/17/2022 11:09 AM	A
SlideSho	w	8/17/2022 11:09 AM	N
SQLScrip	ts	8/17/2022 11:09 AM	N
SSE2014		6/26/2017 2:42 PM	
J StaticIm	ages	8/17/2022 11:09 AM	4 _ N
4			1
File <u>n</u> ame:	GoDaddy - Office 365	Save	2
Save as type:	MyoVision Email Provider Files (*.mve)	Cance	el

### 5. Send Test Email

- Refer to the main Setting Up EScan article and skip to Step 4 for sending a test email and finalization.
- **IMPORTANT**: Some GoDaddy accounts will not have a successful test email with the steps listed in this support article. We are investigating this issue, if you are unable to send a successful test email start a chat HERE!