

How to Disable Built-In Laptop Camera for T2 Usage

Last Modified on 10/19/2023 4:18 pm PDT

Summary

This document shows you how to disable a built-in or USB webcam to allow the ThermoVisionT2 software to see the T2.

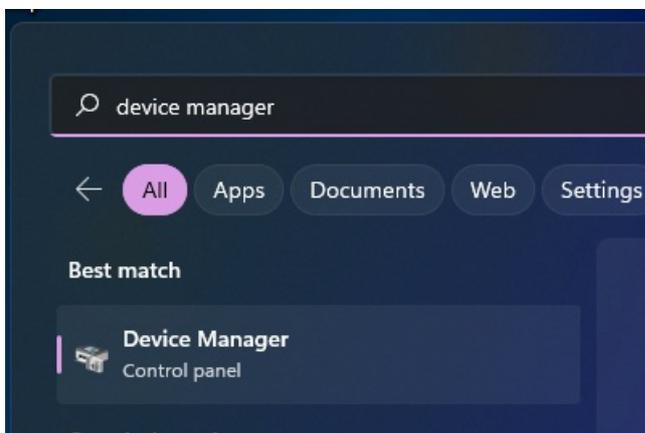
Before you Begin

This action is no longer required on current versions of ThermoVisionT2 software, see our support article [Download and Install the ThermoVisionT2 Software](#) to update your software.

How to Disable Your Webcam

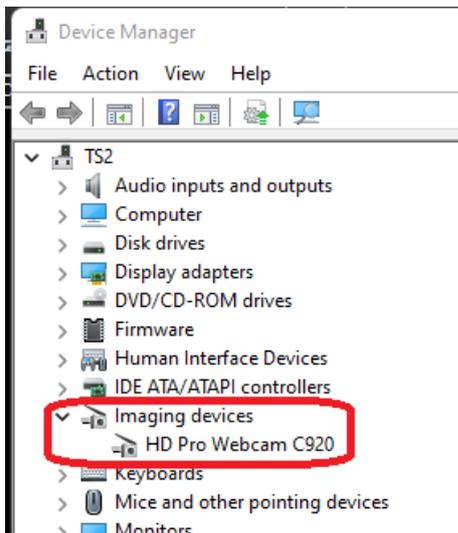
1. Open Device Manager

- Click start and type Device Manager and run the program.



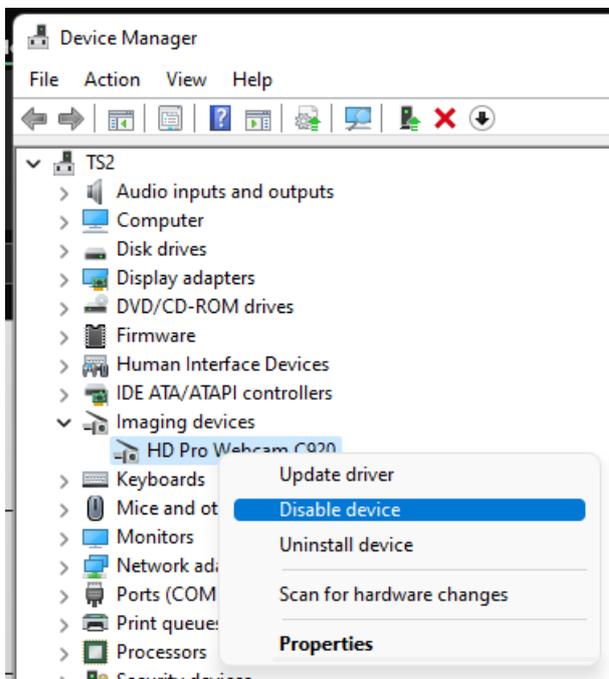
2. Find the Webcam

- Look for **Imaging Devices** in the list of devices. Expand it to find the built-in webcam.



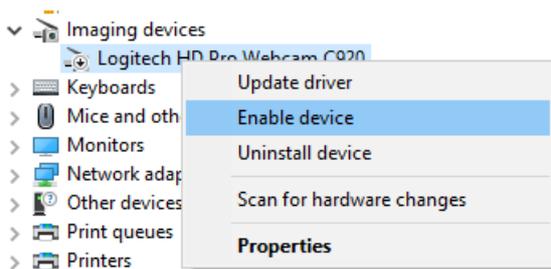
3. Disable the Webcam

- Right-click on the webcam, and choose **Disable**



4. Re-enabling the Webcam

- To re-enable your webcam for use while not using the ThermoVisionT2 software follow steps 1-3, but instead choose "Enable Device".



Note: If you are still having trouble getting your MyoVision database to work properly, please feel free to contact our technical support at 1-800-969-6961, option 2 (8:30am - 4:00pm, Monday - Friday)

